Competence checking for the global e-service society using games

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Abstract. We study the problem of checking the competence of communicative agents operating in a global society in order to receive and offer electronic services. Such a society will be composed of local subsocieties that will often be semi-open, viz., entrance of agents in a semiopen society is conditional to specific admission criteria. Assuming that a candidate agent provides an abstract description of their communicative skills, we present a test that a controller agent could perform in order to decide if a candidate agent should be admitted. We formulate this test by revisiting an existing knowledge representation framework based on games specified as extended logic programs. The resulting framework finds useful application in complex and inter-operable web-services construed as semi-open societies in support of the global vision known as the Semantic Web.

1 Introduction

The vision of the Semantic Web [2] has resulted in a tremendous effort aiming to build an open and distributed infrastructure of ubiquitous and semantic webservices available to both humans and software entities alike. If this effort carries on progressing with the current pace, it will only be a matter of time before software components are in a position to choose from a huge variety of globally available web-services when seeking to achieve their goals, just like humans. The problem then will not be simply how to describe services, publish them, and access them, but also how to organise them, compose them, and enact them, so that any software component can use them in the most effective and flexible manner.

To address the flexible organisation, composition and enactment of webservices, the position of this paper is that current web-services will need to be designed so that they will be part of actions mediated by software agents. Put another way, *agents can offer or receive a service by interacting with other agents.* Provided agents are a suitable abstraction for software components that access or offer web-services, the position of this paper goes on further to argue that artificial societies will act as a way of organising the complex interactions involved in composite and heterogeneous services. In this context, *agents can* offer or receive a service if they are members of an artificial society. The issue then becomes how an agent can be a member of a society [19] and interact with other member agents to receive or offer services.

For autonomous and heterogeneous interactions in artificial agent societies, however, we cannot always assume that (a) we have access to the action-selection strategy of the agent and (b) the protocols available in a society match perfectly with the action-selection strategies of the member agents. In [4] we relaxed (a) so that the action-selection strategy of the agent is kept private but the space of communicative responses is made public [5]. In this way, the agent revealed only the actions it could perform abstractly (e.g. query or refuse in Fig. 1), without giving the conditions under which it would select these acts. Then to address (b) we checked if an agent is *competent*, by checking that the agent is able to *reach* specific states of the interaction (e.g. states s3 and s4 in Fig. 1).

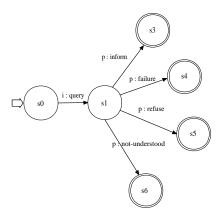


Fig. 1. A simple interaction protocol allowing an agent to query another about the truth value of a proposition. The protocol starts at state s0 where the agent playing the role of the *initiator* i asks a query, giving rise to state s1. From s1 the agent playing the role of the *participant* p can then reply with: an inform, giving rise to final state s3; a failure, giving rise to state s4; a refuse, giving rise to final state s5; or a not-understood, giving rise to final state s6.

Competence as *reachability* allows us to check whether agents that wish to join a society have the potential to terminate the interactions in which they would potentially participate. However, in [4] we did not present the computational part of the competence checking procedure but referred the reader to the games framework in [16]. Here we extend [4] by linking the representation of competence checking using games as the methodology to support the structuring of e-service applications as artificial societies. We look at these issues by concentrating on competence checking of e-services only, i.e. other related issues such as *trust* or *workflow management* are beyond the scope of this work. After this introduction, we discuss in Section 2 how to move from the current web-service scenario to one where e-services are mediated by artificial societies, including a social organisation stating how competent agents can become members of societies. In Section 3 we illustrate how interactions in artificial societies can be represented as gaming situations, by providing a concrete computational framework specified in terms of extended logic programs that have a direct Prolog implementation. The resulting computational framework is then extended in Section 4 where we show how to test competence of agents in interactions that require time. Section 5 summarises our contributions, evaluates it, and discusses related and future work.

2 Web-Services, Agents, and the Global E-service Society

2.1 From Web-Services to Agents

A large part of the Semantic Web effort is currently being directed to *web-services*, software systems designed to support machine-to-machine interaction over a network. One of the advantages of the approach is interoperability, i.e., applications written in various programming languages and running on various platforms can use web-services to exchange data over the Internet in a way similar to inter-process communication on a single computer.

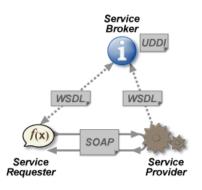


Fig. 2. The diagram, taken from [21], shows how the public interface of a web-service is described using WSDL (*Web-Service Description Language*). Other software components interact with a web-service in a manner prescribed by its interface using messages, which may be enclosed in a SOAP (*Simple Object Access Protocol*) envelope. Such messages are typically conveyed using HTTP, and normally comprise XML in conjunction with other web-related standards. Discovery of a new web-service is achieved via the use of UDDI (*Universal Description*, *Discovery*, and *Integration*) protocol.

Fig. 2 depicts the typical service provision context, where a *service requester* identifies how to access a web-service by contacting a *service broker*, who holds

information about services and how these can be obtained from *service providers*. One issue of Fig. 2 is that although conceptually the participating components are being thought of as roles of artificial or human agents, the figure focuses on the low-level implementation of the communication between parties, further reducing it to web-based protocol standards for distributed programming. There is, obviously, a conceptual gap between the low-level implementation of distributed components and the high-level view of users for service providers/brokers, and how these are to be organised as web-services proliferate day by day.

To fill the conceptual gap of Fig. 2 we use the notion of agents as the extra layer required for one or more web-services with related functionality to be composed into more complex services. These more complex services will be associated with action descriptions that the agent will be capable to carry out, either alone, or through communication with other agents. For example, in this view, the web-service interfaces that relate to the functionality of a search engine available from a provider, will be designed as the actions of a search agent that is capable of indexing, searching, and presenting a set of documents as URIs. Under this new view, a service requester agent will have to communicate with a broker agent to find the search agent and subsequently ask for any suitable services. Communication between interacting agents will be governed by communication protocols [11] build on top of on an Agent Communication Language (ACL) [14]; [6] presents a way of using ACL for agent-based web-services.

Unlike [6], however, we differentiate the logical (reasoning) part required for the provision of a web-service and the use of low-level protocols such as UDDI and WSDL by assuming that agents are build with a *mind* and a *body*. The mind of the agent allows us to describe the logical reasoning the agent needs to do, including the planning required to offer a complex service by composing basic services. On the other hand, the body situates the mind in the distributed infrastructure of the Semantic Web. Through the body's sensors and effectors the different low-level protocols such as WSDL, UDDI, or SOAP will be used to execute actions and observe the environment. This kind of mind-body organisation has already been tested successfully in [17], where the logical actions of agents are translated into physical XML documents that are in turn communicated using the P2P system JXTA [20].

2.2 Requirements for the Global E-service Society

Although agents provide a first-level of semantic organisation of a set of webservices with related functionality, we argue that complex web-services can be best organised at a second-level as artificial agent societies. Under this view we will assume that there is a *global society* structured in terms of *local sub-societies* as shown in Fig. 3. Although we imagine that an agent will belong to a subsociety to start with, such an agent will often need to use the global society to communicate with agents from other sub-societies. To communicate in the global artificial society agents must be conversant in a global ACL, possibly different to the local ACLs used in sub-societies. This choice of allowing different ACLs is not intended to ignore standards, but simply acknowledges heterogeneity, if it exists within an application.

The global society will be open in the sense of [12], while the local subsocieties might be in addition semi-open as in [3]. Members of a local subsociety will be individual agents acting as brokers, service requesters, and service providers, amongst other. To access a web-service within a particular sub-society, an agent must become a member if the sub-society is semi-open; we use semiopen societies to model the proliferation of web-sites that require registration for example. To join a sub-society we assume that candidate agents must reveal their *service needs*. A candidate agent will also need to make public to the subsociety it wishes to join the *service abilities* it can offer to the society. Service abilities are required so that a society can check whether the candidate agent can participate effectively in the service centric interactions within the society.

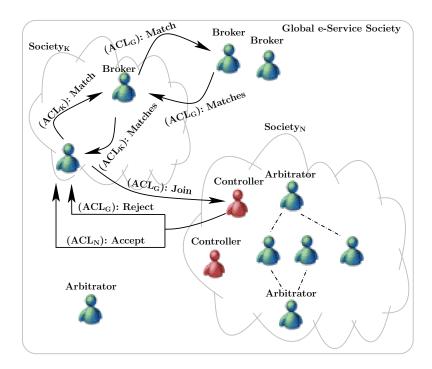


Fig. 3. Agent joining a society

Once the agent is allowed in a sub-society, the agent is given a particular *social position*, implying that the agent will be expected to play one or more *roles* associated with that position. The roles of an agent condition its participation in interaction *protocols* used in a society, thus regulating the interaction of the agent while receiving or offering a service. According to the protocols available

in a society, we assume that a society will have a range of social positions on offer, with certain agents occupying some of these positions already, according to the way the society is organised. Apart from the usual positions encapsulating the roles of Fig.2, we anticipate that to need (a) *controller* to approve/disprove the entry of agents in a society and (b) an *arbitrator* to observe the interactions between parties to enforce the social rules during the provision of a service.

The formal representation of a global society is beyond the scope of this work. Our primary concern is to use this notion informally to contextualise the knowledge representation framework that we propose in the next section. This framework aims primarily to help with developing the functionality of controller agents, although from existing work it addresses well known issues with the development of arbitrators [16].

3 Competence checking using Games

Following earlier work on the games metaphor [18], we view communicative interactions within an agent society abstractly as games [16]. In this view acts of agents according to protocols are moves made by players of a, possibly, complex game. We do not always look for a winner or a looser, but for the interaction to reach situations with a result, as in dialogue games [15]. We are motivated by communicative interactions that we envisage will play a role in web-services for e-commerce applications, see Fig. 4.

We represent the rules of a game as an extended logic program written in Prolog:

```
game(Situation, Result):-
    terminating(Situation, Result).
game(Situation, Result):-
    \+ terminating(Situation,_),
    valid(Situation, Move),
    effects(Situation, Move, NewSituation),
    game(NewSituation, Result).
```

To formulate a particular game we need to decide how to represent a game situation, its initial and terminating states, how players make valid moves, and how the effects of these moves change the current situation in to the next one until the terminating state is reached. In defining these details we specify what a controller agent needs to reason about how candidate agents can reach potentially terminating situations, by exploring the effects of valid moves for a social protocol. We will further extend this mechanism to plan for basic and complex interactions, involving many agents, to check the competency of such agents.

3.1 Game Situations

We represent game situations by a data structure of the form:

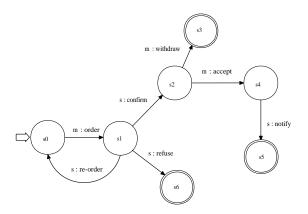


Fig. 4. An agent in the role of a *manufacturer* m makes an order in s0, giving rise to situation s1. From s1 an agent in the role of a *supplier* s can reply with: a confirm, stating that the order must be confirmed by m, giving rise to state s2; a refuse, stating that the order cannot be carried out, giving rise to final state s6; and a reorder, stating that the order must be re-specified by m, returning to the initial state s0. If m is asked to confirm in s2, then it may reply either with a withdraw, giving rise to final state s3, or an accept, in which case the state s4 is reached. From s4 the supplier s needs to notify agent m on the details of the transaction, giving rise to final state s5.

sit(Name, Id, Narrative).

This assumes that a game has a Name represented by a constant, a unique Id also represented by a constant, and a Narrative of moves represented as a list. The Narrative can be empty, in which case the term represents the initial situation of a game. The term:

sit(order, s0, [])

can be thought of as representing the initial situation of the protocol depicted in Fig. 4 represented as a game. Game situations change by players making moves. The term:

```
select(Player, Action)
```

represents the fact that a Player has performed an Action as his move³.

To deal with what holds in the state of the game as a result of moves made by players, we combine our formulation with the *situation calculus* [9] expressed as an extended logic program:

holds(sit(Name, Id, []), F):- initially(sit(Name, Id, []), F).

³ For simplicity actions are taken to be ground. For examples we will use terms like order rather than terms such as order(product("Nuts", "15Kg", "IRAN")).

holds(sit(Name, Id, [M | Ms]), F):- effect(F, M, sit(Name, Id, Ms)). holds(sit(Id, [M | Ms]), F):holds(sit(Name, Id, Ms), F),

\+ abnormal(F, M, sit(Name, Id, Ms)).

Given this representation we need to express what holds initially, how effects of moves introduce new fluents, and how fluents that may hold abnormally can be excluded.

3.2 Initial and terminating states

Consider a game where a manufacturer p1 and a supplier p2 want to communicate according to the protocol shown in Fig. 4. These roles will need to be specified when the game starts. Then the typical state of such a protocol will need to hold the roles of the players using a role_of/2 fluent. Another fluent last_move/1 will also be used to record the last move made. We can express the initial state of this protocol as:

```
initially(sit(order, s0, []), role_of(p1, manufacturer)).
initially(sit(order, s0, []), role_of(p2, supplier)).
```

The absence of last_move/1 from the initial situation allows our formulation of the situation calculus to capture that this does not hold, using negation as failure. Similarly, we can specify the terminating states of the protocol as:

```
terminating(Situation, Situation):-
   Situation = sit(order, Id, N),
   holds(Situation, last_move(select(P, Act))),
   on(Act, [refuse, withdraw, notify]).
```

In other words, in this instance we return as the result the whole of the situation term with all the moves selected so far.

3.3 Valid Moves

Differentiating between valid and invalid moves is of great importance in the analysis of interactive systems as games [15]. For social interactions using agents such as an auction this differentiation will allow the auctioneer to determine which bids are valid and therefore, which bids are eligible for winning the auction [1]. In our games framework, we represent valid moves as:

valid(S, Move):- available(S, Move), legal(S, Move).

Available moves are all the moves afforded by the state of a game. To represent that **order** is an available move for the protocol of Fig.4 we write:

available(sit(order, Id, N), select(P, order)).

That is, all moves are available to all agents at any state. As selecting an available move in a game does not always imply that this move is legal, we specify legal moves separately. For example, to represent that it is legal to notify only after an accept as in the protocol of Fig. 4, we write:

```
legal(sit(order, Id, N), select(P1, notify)):-
    holds(sit(order, Id, N), last_move(select(P2, accept))),
    holds(sit(order, Id, N), role_of(P, supplier)).
```

last_move/1 is what helps the definition of legal moves to ensure that communicative acts are ordered as expected.

3.4 Representation of Effects

To represent the effects of a move on the game we distinguish between the effects of that move on the term representing a game situation and how these effects are brought about in the specific state represented by that situation. For example, to represent the effects on the state of the situation we simply extend the narrative of that situation with the move made:

effects(sit(Name, Id, Ms), Move, sit(Name, Id, [M | Ms])).

The effects of such a move on the state representing a situation are obtained implicitly by the situation calculus effect and abnormality rules. To give an example of these predicates we consider again the protocol of Fig. 4. We write:

effect(last_move(M), M, sit(order, Id, N)).

to represent that when we apply a move on the state, it becomes the last move in the next situation. Note that with our formulation of the rules of a game we do not need to check for the preconditions of a move, as we have checked before the effects are carried out that the move is valid.

We also need to specify any abnormal situations where a fluent holds where it should not. For the protocol of Fig. 4, the assertion:

abnormal(last_move(M_old), M_new, sit(order, Id, N)).

will ensure that after a new move has been made it is abnormal to consider that the last move was the one made before.

3.5 Competence checking as planning

Given the formulation of games so far we have a way of describing all valid situations that a set of agents can use according to the social rules of a protocol. In [16] we have shown how such rules can be used by an umpire (arbitrator) that checks conformance of the interactions or by a player who wants to play by the rules. However, [16] did not consider competence. To augment the applicability of the approach we view here competence checking as a particular instance of planning using the rules of the game. We will use the following program to plan according to the rules of a game:

That is, to plan for a game we need to stop when a terminating state has been achieved. Otherwise, in a non-terminating state, we need to assume a valid move, apply the effects of this move to get a new state, and the carry on planning in that new state.

We define achieved/3 and apply/4 simply by calling in Prolog the predicates that they take as their first argument (as they are instantiated in the plan/3 program):

```
achieved(Terminating, Initial, Result):- call(Terminating).
apply(Effects, S, Move, NewS):- call(Effects).
```

To define **assume/3**, however, we need to rely on competence descriptions of players, which correspond to what we referred to in section 2 as the service abilities of agents. To represent such abilities for an agent we will assume rules of the form:

```
competent(Agent, do(Situation, Act)):- Conditions.
```

A controller agent will need to keep rules of this kind to test the competence of candidate agents. The controller must hold such models for all the members in the society too. For example for the protocol of Fig. 4, consider the models describing the competence of players p1 and p2:

```
competent(p1, do(sit(order, Id, N), order)).
competent(p1, do(sit(order, Id, N), accept)).
competent(p2, do(sit(order, Id, N), reorder)).
competent(p2, do(sit(order, Id, N), confirm)).
competent(p2, do(sit(order, Id, N), notify)).
```

We now define:

```
assume(Valid, Situation, select(Player, Act)):-
    call(Valid),
    competent(Player, do(Situation, Act)),
    acceptable(Situation, select(Player, Act)).
```

While planning, this definition allow us to generate a valid move, check that the agent is competent of performing it, and finally check that a move is acceptable. The definition of acceptable/2 joins the assumed move with the rest of the narrative describing the current situation to filter unwanted loops. For the protocol of Fig. 4 such a loop is described by the sequence:

```
[select(A, order), select(B, reorder)]
```

which is allowed to be repeated only once. The implementation of acceptable moves for this example is not included here as it trivially checks for specific unwanted sub-lists of a list. We are now in a position to ask:

```
?- plan(Game, sit(order, s0, []), Result)
```

and get as part of the solution process all the valid states that can be planned for using the description of the protocol and the descriptions of the competence for individual players, with loops allowed only once, if they exist. What a controller agent can then do with the results is application specific.

4 Competence checking in Timed Games

Combining our games framework with an extended logic programming formulation of the situation calculus allowed us to specify protocol-based interactions and test for reachability of all the states of the protocol via planning. However, in many occasions social protocols do not assume strict turn-taking in that moves of players can occur at the same time. An example of such a protocol is that of an English auction, as shown in Fig. 5.

To allow for protocols of the kind describe in the above figure we introduce timed games, that is, games whose moves have also a representation of the time in which they happened.

4.1 Timed Games in the Event calculus

In trying to formulate timed games we introduce timed situations of the form:

sit(Name, Id, Time, Narrative).

One difference from our earlier representation is that now we need to keep the current Time in the situation term. In addition, a narrative in timed games are represented in terms of *episodes*, that is collections of moves that can validly happen at the same time in a situation. We express episodes as:

```
at([select(Player1, Act1), ..., select(PlayerN, ActN)], T).
```

This representation implies that the term at(T, []) means that nothing happened at time T.

To reason about timed game situations, we use the *simple version* [13] of the *event calculus* [7] instead of the situation calculus, suitably adapted for our purposes as follows:

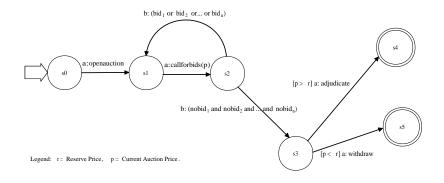


Fig. 5. The English auction protocol allowing an agent with the role of an auctioneer a and a set of agents with the role of bidder b to interact for the sale of a good. The auctioneer starts the auction and the calls for bids at a specific price. One or more bidders bid, in which case the auctioneer calls for new bids until no more bids are offered. At that point the auctioneer either adjudicates the good to the highest bidder or withdraws the good if the reserve price is not met.

The main difference from the normal formulation is that narratives are held as lists in situation terms rather than as assertions in the knowledge base. For our representation the definition of how an event happens need to be updated as:

```
happens(E, Tn, [at(En, Tn)|Sn], [at(En, Tn)|Sn]):-
    member(E, En).
happens(E, Ti, [at(Ei,Ti)|Si], [at(En, Tn)|Sn]):-
    happens(E, Ti, [at(Ei,Ti)|Si], Sn).
happens(at(En,Tn), Tn, [at(En,Tn)|Sn], [at(En, Tn)|Sn]).
happens(at(Ei,Ti), Ti, [at(Ei,Ti)|Si], [at(En, Tn)|Sn]):-
    happens(at(Ei, Ti), Ti, [at(Ei,Ti)|Si], Sn).
```

The first two rules deal with individual events as in the simple event calculus, with the difference that now we need additional parameters to keep the narrative at intermediate times. Unlike the simple event calculus however, our formulation also require additional rules (the last two) to deal with episodes that have happened in the narrative; like the events they contain, they too can affect the state of the game.

One implication of the use of episodes is that we need to change the way we update the narrative in a timed game. We write:

effects(sit(N,Id,T,Es), at(Ms, T), sit(N,Id,NewT,[at(Ms,T)|Es])):-T > 0, NewT is T + 1.

The above definition makes the assumption that new episodes last for one unit of time. The rest of the generic representation for game remains the same, the only parts that change are the domain specific details. We give an example next.

4.2 Formulating an English Auction

To exemplify timed games we present briefly parts of our formulation for an auction as shown in Fig. 5. For simplicity, will assume that there are two bidders and an auctioneer, and that in order to check the game we only need the last set of moves captured in the fluent (last_moves/1). We will represent the initial state as before, but now we will need to also specify the initial time, which we will assume it is 0. This gives rise to the initial state:

```
initially(sit(auction, s0,0,[]), role_of(p1, auctioneer)).
initially(sit(auction, s0,0,[]), role_of(p2, bidder)).
initially(sit(auction, s0,0,[]), role_of(p3, bidder)).
```

The terminating conditions are specified with holds axioms using the simple version of the event calculus presented in the previous section. For example, to define termination in the auction we write:

The valid moves as specified as before, including available and legal moves, however these need to be specific to the moves of the auction. For example, to specify a legal bid we write:

```
legal(sit(auction,Id,T,N), select(Player1, bid)):-
    holds(sit(auction,Id,T,N),role_of(Player1,bidder)),
    holds(sit(auction,Id,T,N),last_moves([select(Player2,cfp)])),
    holds(sit(auction,Id,T,N),role_of(Player2,auctioneer)).
```

The only aspect that really changes is the representation of effects, which are now expressed in terms of initiates/3 and terminates/3 instead of effect/3 and abnormal/3.

initiates(at(Es, T), last_moves(Es), sit(auction,Id,T,Ns)).

terminates(at(Es, T), last_moves(Old_M), sit(auction,Id,T,Ns)).

Notice that in this particular example initiates/3 and terminates/3 rules are written only for episodes, however, in general, these need to be specified also for individual events.

4.3 Competence checking of an English Auction

To check the competence of a set of players for timed games we are going to assume, as before, that we have a set of statements regarding the competencies of individual players and the plan/4 program. The main aspect that changes in timed games, however, is that instead of generating individual moves we need to generate individual episodes:

```
assume(Valid, Sit, at(Moves, T)):-
Sit = sit(N,Id,T, Es),
Valid = valid(Sit, select(P, M)),
findall(M, (call(Valid, competent(P, do(Sit, M))), All),
sublist(Moves, All),
acceptable(Sit, at(Moves, T)).
```

In other words, we need to change our definition of assume/3 to deal with episodes, so that we get all the valid and acceptable subset of moves in the protocol. Running the query:

?- plan(Game, sit(auction, s0, 1, []), Result)

we will be in a position to find all the reachable states of the protocol, according to the description of the rules, and the competence of the players.

5 Concluding remarks

We have investigated the issue of competence checking for agents operating in a global artificial society whose purpose is to organise complex services. Assuming that a candidate agent provides an abstract description of their communicative competence, we have formulated a test that a controller agent can perform to decide if the candidate agent should join a sub-society of the global society. We have formulated this test by revisiting an existing knowledge-based framework based on games represented in extensive form. Although [19, 4, 8] has motivated our framework, we have found no other related work that links agent competency with artificial societies using games.

In evaluating our approach we see that our formulation can integrate the situation and the event calculi according to the competence checking problem at hand. In this context we inherit from our original formulation of games the notion of *compound games*, viz., games built from *active* sub-games [15], thus allowing quite complex interactions to be checked for competency. Also, by using extended logic programs our approach can be implemented directly in Prolog, unlike other approaches that need to extend the procedure e.g. agents based on abduction [19]. Comparison with abductive approaches, however, is beyond the scope of this paper.

The current formulation of games and, as a result, the competence checking presented has the potential to build upon the methodology developed in [15]. One aspect of this is that it treats valid acts as an abstraction for different specification approaches of social action, as they may be required by different applications. We have for example assumed that valid acts must be available and legal. Not all applications need to be presented in this way, however, see [1] for a treatment of valid acts that relies on more complex concepts such as those of obligation and permission. Investigation of these aspects will allow us to compare our framework with existing approaches that model web-services other than competence checking, e.g. see [10], but with an artificial societies approach.

By investigating how to best check the competency of agents in artificial societies for e-services we have identified the need to incorporate into our framework a mechanism that ensures that agents are not simply competent according to the acts of a protocol but also according to the expected order of acts described in it. In parallel, we also need to deal with the re-computation introduced from the use of event and situation calculi in more complex domains to the examples used here. An immediate remedy will be to run our games framework on a Prolog system that supports tabling, such XSB Prolog. Comparison of tabled execution with approaches based on model checking is another direction that we wish to investigate in this context.

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